

November 2025 Webinar Series



Effective Delegation - Wednesday, November 5

Delivering Powerful Feedback - Wednesday, November 12

Resolving Performance Issues - Wednesday, November 19

TIME: 10:00am - 11:30am

WHERE: Online Zoom Meeting

TUITION: \$125 per webinar or

\$300 for all 3 webinars

REGISTER: To register for the

entire package:

CLICK HERE

FOR QUESTIONS:

Yolanda Taylor <u>ytaylor@rgs.ca.gov</u> 650.587.7300, ext. 53 Turn delegation, feedback, and performance issues into leadership wins!

Our November 2025 webinar series is open to all leadership levels, consists of three 90-minute webinars designed to help leaders master this work cycle to accelerate, and expands what their teams can accomplish.

INCLUDES:

- Live Instructor
- Interactive Discussion
- Problem-Solving
- Handouts and Tools
- Certificate of Completion

Detailed information and individual registration links for each webinar can be found on page 2.

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Effective Delegation - November 5

Local government employees often face limited staffing, budgets, and time. Effective delegation helps leaders maximize these resources. It is a critical link between time management, employee development, and workforce engagement. RGS' Effective Delegation webinar gives leaders and staff practical tools to build and refine delegation skills.

In this workshop, participants will:

- Evaluate their own delegation skills
- Define effective delegation
- Discuss benefits and barriers to delegation
- Learn about successful delegation practices
- Plan their next delegation

To register: CLICK HERE



Delivering Powerful Feedback - November 12

Resolving performance issues is a key part of every supervisor's job, but it can be challenging to know the best way to respond. Often the root cause of the issue can be different across employees and situations. The key is there is no "one size fits all" solution.

In this class, participants will be able to:

- Identify their style of resolving performance issues
- Assess the cause of performance problems
- Surface and respond to impact performance
- Stay focused when the cause is a moving target
- Understand the importance of documentation

To register: CLICK HERE



Resolving Performance Issues- November 19

One of the most important things leaders do is provide feedback to people that report to them. But leaders often struggle with this task due to apprehension about how feedback will be received. Re-frame feedback as a powerful tool to deliver information about employee performance and department and agency goals.

Participants will be able to:

- Recognize when/how often to give feedback
- Utilize a 5-step process for constructive feedback
- Describe behaviors or actions and their impact
- De-charge emotional reactions to feedback
- Discuss and agree on solutions to improve performance

To register: CLICK HERE