



DATE: Wednesday, November 20, 2024

TIME: 10:00am - 11:30am

WHERE: Online Zoom Meeting

TUITION: \$125 per attendee or
\$300 for [all 3](#)
[November webinars](#)

INCLUDES:

- Live Instructor
- Interactive Discussion
- Problem-Solving
- Handouts/Tools
- Certificate of Completion

NOTE:

- Please be prepared to participate verbally and on webcam

REGISTER: [CLICK HERE](#)

FOR QUESTIONS:

Yolanda Taylor
ytaylor@rgs.ca.gov
650.587.7300, ext. 53

Resolving performance issues is a key part of every supervisor's job, but it can be challenging to know the best way to respond. Often the root cause of the issue can be different across employees and situations.

The key is there is no "one size fits all" solution. In this class, participants will be able to:

- Identify their style of resolving performance issues
- Assess the cause of performance problems
- Surface and respond to impact performance
- Stay focused when the cause is a moving target
- Understand the importance of documentation

RGS webinars are live, instructor-led courses, with multiple opportunities for interaction, asking questions, and getting feedback on individual situations.