



DATE: Wednesday, November 13, 2024

TIME: 10:00am - 11:30am

WHERE: Online Zoom Meeting

TUITION: \$125 per attendee or
\$300 for [all 3](#)
[November webinars](#)

INCLUDES:

- Live Instructor
- Interactive Discussion
- Problem-Solving
- Handouts/Tools
- Certificate of Completion

NOTE:

- Please be prepared to participate verbally and on webcam

REGISTER: [CLICK HERE](#)

FOR QUESTIONS:

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One of the most important things leaders do is provide feedback to people that report to them. But leaders often struggle with this task due to apprehension about how feedback will be received.

Re-frame feedback as a powerful tool to deliver information about employee performance and department/agency goals. Participants will be able to:

- Recognize when/how often to give feedback
- Utilize a 5-step process for constructive feedback
- Describe behaviors or actions and their impact
- De-charge emotional reactions to feedback
- Discuss and agree on solutions to improve performance

RGS webinars are live, instructor-led courses, with multiple opportunities for interaction, asking questions, and getting feedback on individual situations.