DATE: Wednesday, April 24, 2024

TIME: 10:00am - 11:30am

LOCATION: Virtual Zoom Meeting
Your choice of location free from distraction

NOTE: Please be prepared to participate verbally and on webcam

TUITION: $125 per attendee or
$300 for all 3 April webinars

INCLUDES:
- Live Instructor
- Interactive Discussion
- Problem-Solving
- Checklist Tool
- Certificate of Completion

REGISTER NOW

FOR QUESTIONS:

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Resolving performance issues is a key part of every supervisor's job, but it can be challenging to know the best way to respond. Performance issues can be caused by variety of factors and often the root cause can be different across employees and situations.

The key is that there is not a "one size fits all" solution. This class provides useful tools to identify the underlying issue and help you set a path to resolve it. Course content includes information to help supervisors:

- **Identify their style of resolving performance issues**
- **Assess and identify the cause of performance problems**
- **Surface and respond to performance issues in a way that impacts performance**
- **Stay focused when the cause of the problem may be a moving target**
- **Understand the importance of documentation**

RGS webinars are not typical "sit and listen" workshops. These are live, instructor-led courses, with multiple opportunities for interaction, asking questions, and getting feedback on individual situations. We build a variety of participation methods into our courses.